



## Clearing The Cache - All Browsers

### Clearing Cache on the BlackBerry Wireless Handheld

*Clearing the content caches clears both the rendered pages and server data:*

1. Highlight the BlackBerry browser icon and click the trackwheel.
2. Click the trackwheel again to display the Browser Options menu.
3. Scroll down to Options and click the trackwheel to open the browser options screen.
4. Scroll down to General Properties and click the trackwheel to open the General Properties screen.
5. Click the trackwheel to open the Cache menu.
6. Scroll down to Clear Content Caches and click the trackwheel to clear the cache and return to the General Properties screen.
7. Use the Escape button to page back through the screens to the BlackBerry main menu.

### Clearing Cache on Safari 1.0 / Safari 2.0 for Macintosh OS X

1. Open Safari.
2. Select Empty Cache.
3. Click Empty on the Are you sure message box.
4. Exit and relaunch the browser.

### Clearing Cache on Microsoft® Internet Explorer 5.0 for Macintosh

1. Open Internet Explorer.
2. Click Edit and select Preferences.
3. Click the arrow beside Web Browser.
4. Click Advanced.
5. Click Empty Now.
6. Click Ok.
7. Exit and relaunch the browser.

### Clearing Cache on America Online® 5.0 (32 bit)

1. Click Start, select Settings and Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

### Clearing Cache on America Online® 6.0

1. Click Start, select Settings and Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

### Clearing Cache on America Online® 7.0

1. Click Start, select Settings and Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

## **Clearing Cache on America Online® 8.0 & 9.0**

1. Click Start, select Settings and Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

## **Clearing Cache on Microsoft® Internet Explorer 5.0**

1. Click Start and select Settings, then Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

## **Clearing Cache on Microsoft® Internet Explorer 6.0**

1. Click Start and select Settings, then Control Panel.
2. Double-click Internet Options to open Internet Properties.
3. Click Delete Files.
4. Click OK on the Delete Files dialog box.
5. Click OK.

## **Clearing Cache on Microsoft® Internet Explorer 7.0**

1. Click Start and select Settings, then Control Panel.
2. Double-click Internet Options.
3. Click the General tab.
4. Click Delete under the Browsing History section.
5. Click Delete Files in the Delete Browsing History dialog box.
6. Click OK.
7. Click Close.
8. Close and relaunch your browser.

## **Clearing Cache on Netscape® Communicator / Navigator 4.0**

1. Click Edit and select Preferences.
2. Click Advanced.
3. Click Cache.
4. Click Clear Memory Cache.
5. Click Clear Disk Cache.
6. Click OK.

## **Clearing Cache on Netscape® Communicator / Navigator 6.0**

1. Click Edit and select Preferences.
2. Click Advanced.
3. Click Cache.
4. Click Clear Memory Cache.
5. Click Clear Disk Cache.
6. Click OK.

## **Clearing Cache on Netscape® Communicator / Navigator 7.1**

1. Click Edit and select Preferences.
2. Click the Triangle next to Advanced to expand it.

3. Click Cache.
4. Click Clear Cache.
5. Click OK.

### **Clearing Cache on Netscape® Communicator / Navigator 8.x**

1. Click Tools and select Options.
2. Select Privacy.
3. Click Cache.
4. Click Clear.
5. Click OK.

### **Clearing Cache on Firefox 1.0**

1. Click Tools and select Options.
2. Click the Privacy Icon.
3. Click Clear across from the Cache option.
4. Click Ok.
5. Exit and relaunch the browser.

### **Clearing Cache on Firefox 2.0**

1. Click Tools and select Options.
2. Click the Privacy icon.
3. Click Clear Now in the Private Data area.
4. Click Ok.

Exit and relaunch the browser.